



Providing innovative, concept-oriented solutions in a world of constantly changing information

Technical Publications | Training | 3D/Virtual Reality Application Development

JTM Concepts, Inc.

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CAPABILITY STATEMENT

COMPANY PROFILE

- SAM UEID: GB3HRZGTL6K7
- DUNS: 945115608
- Cage Code: 025Y9

CERTIFICATIONS

DBE/MBE/WBE certified through the SBA and the states of California, Georgia, Illinois (Home State), Maryland, Massachusetts, Washington DC, as well as other state agencies across the US.

SBA

SBA 8(a) Graduate
April 2003

QUALITY ASSURANCE

ISO 9001:2008 Certified

CONTACT

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OFFICE ADDRESS

420 23rd Street
Rock Island, IL 61201

COMPANY OVERVIEW

JTM Concepts, Inc. (JTM) was founded by Janet Masamoto in Rock Island, Illinois in 1994. JTM is an SBA 8(a) graduate and a certified minority-owned, woman-owned, small, disadvantaged business specializing in technical services to Government and commercial industries.

JTM has been providing technical publications and training services for the transit industry since 1997. JTM has worked with numerous partners including rail authorities, car-builders, and original equipment manufacturers (OEMs).

JTM has a proven track record of developing technical publications, including Interactive Electronic Technical Manuals (IETMs); training programs, including computer-based training (CBT) and web-based training (WBT); and 3D/virtual reality simulations/animations.

Our commitment to quality and meeting customer expectations is demonstrated by our ISO 9001:2008 certification.



CORE COMPETENCIES

TECHNICAL PUBLICATIONS

JTM delivers technical publications for a variety of needs and industries. Technical publications provide crucial information about a product or service and are vital for performing operations and achieving specific goals.

JTM has developed documentation for all levels of transportation services including, but not limited to, buses, light/heavy rail vehicles, and commuter lines.

TRAINING SERVICES

JTM creates quality, customized training materials and training aids that provide its customers with technically correct and safe procedures and practices.

JTM's instructors coordinate with the customer to deliver quality training sessions.

JTM's instructors conduct training sessions for operator, familiarization/refresher, maintenance, and overhaul courses.

3D/VIRTUAL REALITY

JTM's 3D/Virtual Reality services enable customers to interact with an artificial, three-dimensional visual and within other sensory environments.

www.jtmconcepts.com



JTM Concepts, Inc.

INDUSTRIES SERVED

JTM's quality products and services are applicable to every industry. JTM specializes in Government, education, transit, and other commercial industries.

DEVOTION TO QUALITY

JTM is ISO 9001:2008 certified and committed to continued improvement while meeting our customers' expectations and providing on-time deliveries.

OUR MISSION

To design, develop, and deliver quality products and services, to support our customers in Government, education, and other commercial industries.

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DOCUMENTATION DEVELOPMENT

Manual Development

- Operator Manuals (OMs)
- Heavy Maintenance and Overhaul Manuals (HMMs)
- Illustrated Parts Catalogs (IPCs)
- Integrated Schematics Manuals (ISMs)
- Running Maintenance and Servicing Manuals (RMSMs)
- Interactive Electronic Technical Manuals (IETMs)

Training Material Development

- Lesson Plans
- Instructor Guides
- Student Guides
- Training Aids
- Computer/Web-Based Training (C/WBT)
- Interactive Simulations/Animations

PAST PERFORMANCE

Below are some of the transit programs that JTM has completed. Please request JTM's Experience Summary for a comprehensive list of completed programs and detailed information on each project.

- **WMATA Transit Stations Safety and Operating Plans**
Vanasse Hangen Brustlin, Inc. - Contract Value: \$200,186
- **MTA LRV Overhaul Project**
Alstom Transportation, Inc. - Contract Value: \$569,066
- **MBTA Bi-Level Overhaul Manuals and Training**
Alstom Transportation - Contract Value: \$1,717,035
- **MBTA Green Line Overhaul Manuals and Training**
Alstom Transportation - Contract Value: \$1,312,583
- **MARTA CQ310/CQ311 Rehabilitation Program**
Alstom Transportation, Inc. - Contract Value: \$3,273,279
- **NYCT No. 7 Line Extension Project**
Skanska/RailWorks JV - Contract Value: \$489,500

DIFFERENTIATORS

- JTM is experienced with transit programs of all sizes, from rehab projects to new car builds.
- JTM employs highly qualified professionals with an acquired average of nearly 30 years of experience to provide full-service, on-time, and interactive solutions for technical publications.
- JTM involves its customers from conception to completion, providing expert strategies and solutions to guarantee quality products and services.

NAICS CODES

- 561410** – Document Preparation Services (Writing and Editing)
- 541430** – Graphic Design Services (Illustrating)
- 611430** – Professional and Management Development Training (Technical Training)
- 541511** – Custom Computer Programming Services (3D/VR Application Development)

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